

MONEY-BACK POLICY

MONEY-BACK GUARANTEE RULES

Please read carefully this Money-back Policy (the “**Policy**”) that regulates conditions and procedures of getting back money for purchasing the Nibble app subscription (the “**Subscription**”) on our website <https://nibble-app.com/> (the “**Website**”).

REFUND UNDER THIS POLICY APPLIES PROVIDED THAT YOU MADE A PURCHASE OF YOUR FIRST SUBSCRIPTION FOR A MONTH OR LONGER PERIOD DIRECTLY ON THE WEBSITE AND MET ALL OF THE FOLLOWING CONDITIONS:

- 1) you contact us at support@nibble-app.net within **thirty (30) days** after your initial purchase;
- 2) you provide us with an **email address** of your account with the Subscription eligible for the voluntary refund under this Policy;
- 3) you have finished **at least five different levels containing five different lessons on different topics** within the first 30 days after the purchase; and
- 4) you are able to demonstrate that you have at least 25 finished lessons in the “Library” section of the app or on the topic page in the web version via screenshots.

You are NOT ELIGIBLE to receive the voluntary refund under this Policy if you purchased the Subscription via the Google Play or the App Store. Subscriptions purchased via the Google Play or the App Store are subject to such app store's refund policies.

You are NOT ELIGIBLE to receive the voluntary refund under this Policy if you subscribed for a period less than one (1) month. The “Money-back guarantee” option must be presented to you during the checkout.

You are NOT ELIGIBLE to receive the voluntary refund under this Policy for renewed Subscription(-s).

We will review your application and notify you by email whether your application is approved. Please be advised that we may investigate your use of the Nibble app to ensure compliance with this Policy. By applying for the voluntary refund under this Policy, you expressly consent to such investigation. If such investigation reveals a possible violation of this Policy, we will not grant you the voluntary refund under this Policy.

OTHER REFUND RULES

Generally, if you do not meet the conditions set out above, the fees you have paid are non-refundable and/or non-exchangeable, unless otherwise stated herein or is required by applicable law.

Effective date: 30 August 2024

Last updated: 30 August 2024